



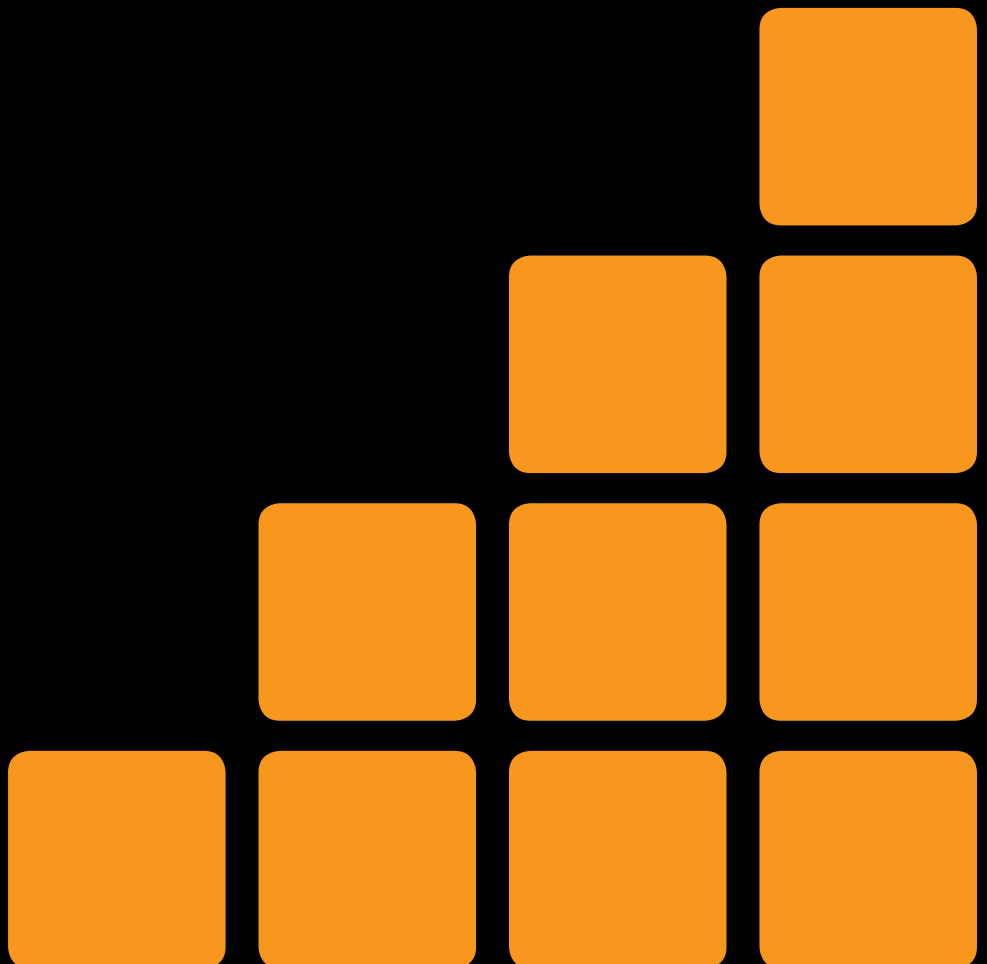
Perm and neutralise hair

UN2GH14

D/600/1217

Learner name:

Learner number:



UN2GH14

Perm and neutralise hair

Through this unit you will learn how to develop your perm winding techniques to provide basic perming and neutralising services for your clients. Using these techniques you will demonstrate the three main sectioning winds which are directional, brick and '9' section. Being able to identify the condition of your client's hair, skin and scalp will determine which products and technique to use. Part of this service is to provide your client with good aftercare advice. This unit is suitable for both hairdressers and barbers.

NOS

GH14

Level

2

Credit value

8

GLH

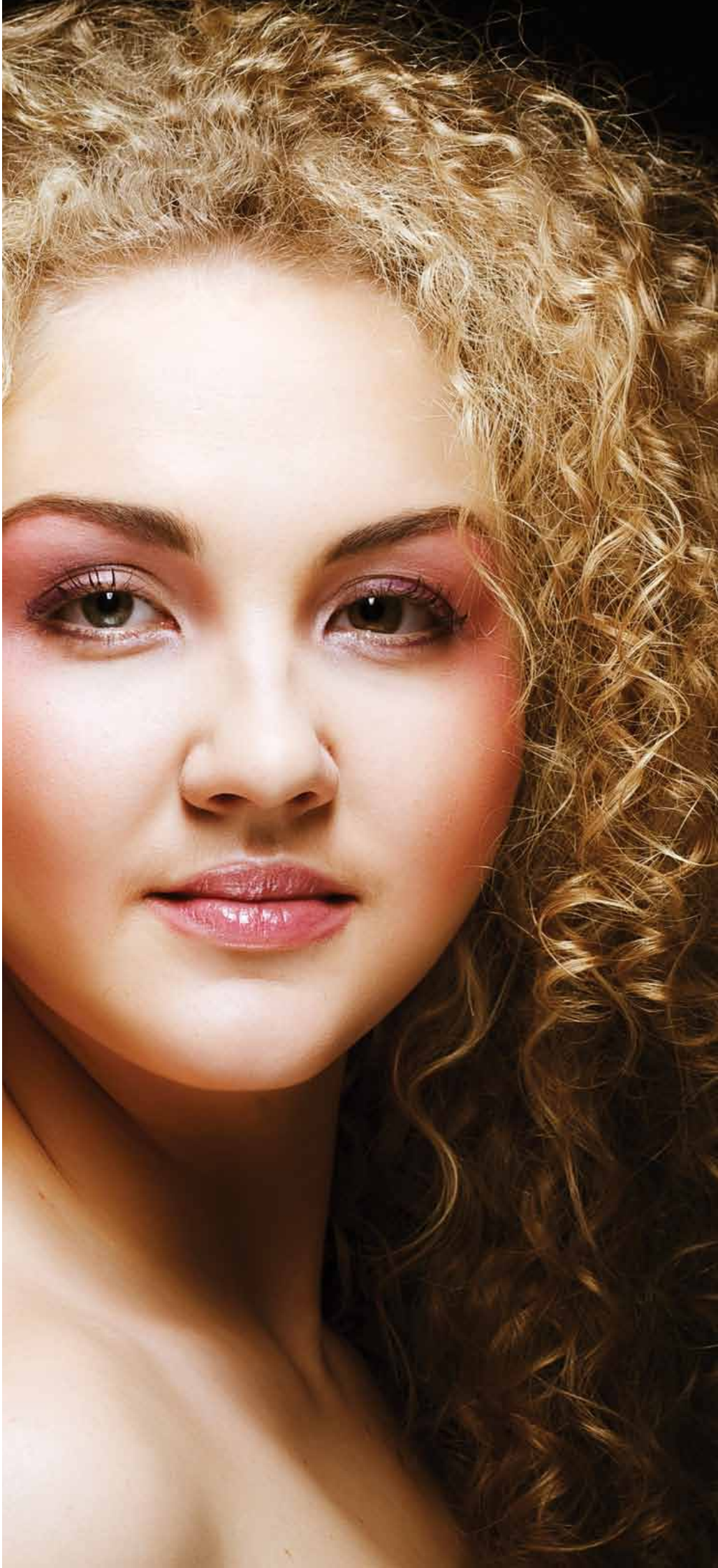
70

Observations

3

External paper(s)

1



Perm and neutralise hair

Learning outcomes

On completion of this unit you will:

1. Be able to use effective and safe working methods when perming and neutralising hair
2. Be able to prepare for perming and neutralising
3. Be able to perm and neutralise hair
4. Know the salon and legal requirements
5. Know how to work safely, effectively and hygienically when perming and neutralising hair
6. Know about the use of testing for perming and neutralising services
7. Know basic science for perming
8. Know products, equipment and their use
9. Know about perming and neutralising techniques and problems
10. Know how to communicate and provide aftercare advice to clients

Evidence requirements

1. Simulation is not allowed for any performance evidence within this unit.
2. You must practically demonstrate in your everyday work that you have met the standard for perming and neutralising hair
3. Your assessor will observe these aspects of your performance on **at least 3 occasions, of which 2 of the observed perms must be carried out on a full head.**
4. From the range, you must show that you have:
 - used all the products
 - questioned clients on all the areas of contra-indication
 - carried out all tests
 - taken into account all the factors
 - carried out all the types of sectioning techniques
 - given all the advice.
5. It is likely most evidence of your performance will be gathered from the observations made by your assessor but you may be required to produce other evidence to support your performance if your assessor has not been present.
6. Knowledge and understanding in this unit will be assessed by an external paper. The criteria that make up this paper are highlighted in white throughout this unit. **There is one external paper that must be achieved.**

Achieving observations and range

Achieving observation outcomes

Your assessor will observe your performance of practical tasks. The minimum number of observations required is indicated in the evidence requirements section of this unit.

Criteria may not always naturally occur during a practical observation. In such instances you will be asked questions to demonstrate your competence in this area. Your assessor will document the criteria that have been achieved through oral questioning.

Your assessor will sign off an outcome when all criteria have been competently achieved in a single client service.

Maximum service times

The following maximum service times apply to this unit:

Perm winding only (all methods)	45 minutes
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Achieving range

The range section indicates what must be covered. Ranges must be practically demonstrated as part of an observation. Your assessor will document the portfolio reference once a range has been competently achieved.



Observations

Outcome 1

Be able to use effective and safe working methods when perming and neutralising hair

You can:

- a. Protect the client's clothing throughout the service
- b. Use personal protective equipment when using perming and neutralising chemicals
- c. Clean and tidy the work area throughout the service
- d. Position client's and adopt postures that minimise fatigue, discomfort and injury risk
- e. Use working methods that:
 - minimise the wastage of products
 - minimise the risk of cross-infection
 - make effective use of the working time
 - ensure the use of clean resources
 - minimise the risk of harm or injury to self and clients
- f. Maintain personal standards of health and hygiene which minimise the risk of cross-infection, infestation and offence to your clients and colleagues
- g. Use tools and equipment that are safe and fit for purpose
- h. Identify and report products that need re-ordering to the relevant person(s) *
- i. Complete the perming and neutralising service in a commercially viable time
- j. Remove waste immediately at the end of the perming and neutralising service
- k. Produce up to date client records at the end of the service

*May be assessed through oral questioning.

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			



Outcome 2

Be able to prepare for perming and neutralising

You can:

- a. Use client questioning to identify contra-indications to perming services and record the client's responses
- b. Perform tests according to manufacturers' instructions and recognised industry procedures
- c. Record and interpret the outcomes of tests on the client's record card
- d. Seek assistance from the relevant person(s) when contra-indications or reactions to tests indicate the service may be unsuitable for the client *
- e. Select products, tools and equipment based on the test results, client consultation and other influencing factors
- f. Prepare products following manufacturers' instructions
- g. Protect the client's hair and skin prior to perming and neutralising

* May be assessed through oral questioning.

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			



Outcome 3

Be able to perm and neutralise hair

You can:

- a. Use products and techniques taking into account influencing factors
- b. Use sectioning and winding techniques to achieve the desired look
- c. Secure any hair not being wound to keep the section clearly visible, when required *
- d. Use meshes of hair which suit the size of the perm rod
- e. Maintain tension throughout the winding process
- f. Position all wound perm rods so that they sit on their own base
- g. Follow manufacturers' instructions accurately when:
 - applying perming lotion and neutralisers to wound hair
 - monitoring and timing the development of the perming and neutralising processes
 - applying suitable conditioners
- h. Perform development curl tests throughout the perming process to confirm the required degree of curl has been achieved
- i. Use and adapt water temperature and flow to meet the comfort needs of the client
- j. Remove perm lotion when the desired degree of curl is achieved
- k. Remove excess moisture before neutralising, without disturbing the wound hair
- l. Remove the perm rods without disturbing the curl formation
- m. Check that the hair is free of neutraliser after the final rinse
- n. Identify and resolve problems during the perming and neutralising processes, within the limits of own authority *
- o. Refer problems that cannot be resolved to the relevant person(s) *
- p. Confirm the correct degree of curl is achieved for the final look
- q. Provide the client with suitable aftercare advice

*May be assessed through oral questioning.

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			

Range



You must practically demonstrate that you have:

Used all the products	Portfolio reference
Barrier cream	
Pre-perm treatments	
Perm lotions	
Neutralisers	
Post-perm treatments	
Questioned clients on all the areas of contra-indication	Portfolio reference
History of previous allergic reaction to perming products	
Other known allergies	
Skin disorders	
Incompatible products	
Medical advice or instructions	
Carried out all tests	Portfolio reference
Elasticity	
Porosity	
Incompatibility	
Skin	



You must practically demonstrate that you have:

Taken into account all the factors	Portfolio reference
Temperature	
Direction and degree of movement required	
Hair condition	
Hair texture	
Hair length	
Hair density	
Carried out all the types of sectioning techniques	Portfolio reference
Directional Maximum service times – 45 mins	
9 section Maximum service times – 45 mins	
Brick Maximum service times – 45 mins	
Given all the advice	Portfolio reference
Suitable aftercare products and their use	
Use of heated styling equipment	
Time interval between services	
The effect of perming on other services	

Developing knowledge

Achieving knowledge outcomes

You will be guided by your tutor and assessor on the evidence that needs to be produced. Your knowledge and understanding will be assessed using the assessment methods listed below:

- Observed work
- Witness statements
- Audio-visual media
- Evidence of prior learning or attainment
- Written questions
- Oral questions
- Assignments
- Case studies

Where possible your assessor will integrate knowledge outcomes into practical observations through oral questioning.

Achieving the external paper

The external paper will test your knowledge of the criteria highlighted in white. **A pass mark of 70% must be achieved.** Criteria not achieved will be identified to your tutor/assessor. You will then be orally questioned or asked to produce other forms of evidence as **all unit criteria must be achieved.**

Your assessor will complete the table below when the 70% pass mark has been achieved.

Paper	Date achieved	Assessor initials
1 of 1		



Knowledge

Outcome 4

Know the salon and legal requirements

You can:	Portfolio reference / Assessor initials*
a. Describe the salon's requirements for client preparation	
b. Describe the salon's expected service times for basic perming and neutralising	
c. Describe when and how to complete client records	
d. Describe the salon's and legal requirements for disposal of waste materials	
e. Outline own limits of authority for resolving perming and neutralising problems	
f. State the person(s) to whom problems which cannot be resolved should be reported	
g. State personal responsibilities in relation to perming and neutralising services under current legislation and regulations: <ul style="list-style-type: none"> - Data Protection legislation - Control of Substances Hazardous to Health Regulations - Electricity at Work Regulations 	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.



Outcome 5

Know how to work safely, effectively and hygienically when perming and neutralising hair

You can:	Portfolio reference / Assessor initials*
a. Describe the types of protective clothing and products that should be available for clients and yourself	
b. Describe types of personal protective equipment available and their importance	
c. Define the condition contact dermatitis and how to avoid developing it whilst carrying out perming services	
d. Describe how self and client positioning can affect the desired outcome and reduce fatigue and injury risk	
e. Outline the safety considerations which must be taken into account when perming and neutralising hair	
f. Describe why it is important to keep the work area clean and tidy	
g. Compare safe and hygienic working methods that minimise the risk of cross-infection and cross-infestation	
h. Describe why it is important to position tools and equipment for ease of use	
i. Outline the importance of personal hygiene	
j. Describe how and why it is important to check electrical equipment used to aid the perming process	
k. Clarify the importance and legal significance of questioning clients to identify contra-indications to perming and of recording client responses	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.



Outcome 6

Know about the use of testing for perming and neutralising services

You can:	Portfolio reference / Assessor initials*
a. Describe the types and purposes of tests used for perming and neutralising services	
b. State when and how tests should be carried out and the expected results	
c. Describe how the results of tests can influence the perming service	
d. Describe the potential consequences of failing to test	
e. Outline the courses of action to take in the event of adverse reactions to tests	
f. Describe why it is important to record test results	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.



Outcome 7

Know basic science for perming

You can:	Portfolio reference / Assessor initials*
a. Describe the effects of perm lotions and neutralisers on hair structure	
b. Describe how temperature affects the perming process	
c. Outline the importance of accurate timing and thorough rinsing of products	
d. Outline the importance and effects of restoring the hair's pH balance after the perming and neutralising process	
e. Outline the importance of water temperature during the neutralising process	
f. Describe how different factors can affect the choice of perming and neutralising products	
g. Describe how and why contra-indications can affect the delivery of perming services	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.



Outcome 8

Know products, equipment and their use

You can:	Portfolio reference / Assessor initials*
a. Describe the types of equipment used during the perm development process	
b. Outline the importance of following the manufacturers' instructions for perming and neutralising products in the salon	
c. Describe when and why it is important to use pre-perm treatments	
d. Compare the different types and uses of available perm lotions, neutralisers and post-perm conditioners	
e. Outline the importance of using products economically	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.



Outcome 9

Know about perming and neutralising techniques and problems

You can:	Portfolio reference / Assessor initials*
a. Describe when to use different types of sectioning techniques and why	
b. Describe the factors that influence the use of different sized perm rods	
c. Describe the method of checking curl development	
d. Describe methods of application of perming lotions and neutralising agents	
e. Describe the types and causes of problems during the perming and neutralising processes	
f. Describe methods of resolving perming problems	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.



Outcome 10

Know how to communicate and provide aftercare advice to clients

You can:	Portfolio reference / Assessor initials*
a. Describe beneficial and unsuitable home products for use by the client	
b. Describe how the continual use of heated equipment can affect permed hair	
c. Estimate recommended time intervals between perming and other services	
d. Describe how lifestyle factors can affect the hair	
e. Describe how perming can affect other services	
f. Describe how to give effective advice and recommendations to clients	

* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external paper.

Notes

Use this area for making notes and drawing diagrams