



Assist with perming services

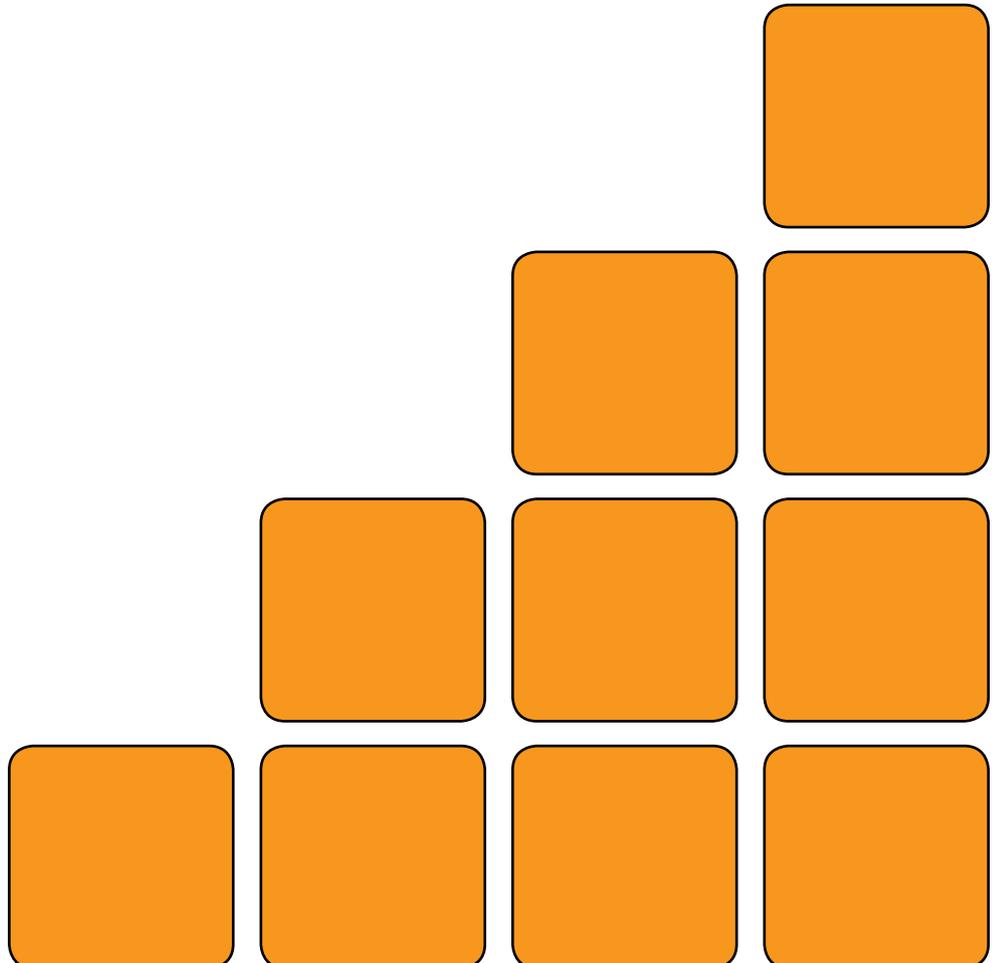
UHB42

J/506/9369

Learner name:

Learner number:

NVQ



UHB42

Assist with perming services

The aim of this unit is to develop your knowledge, understanding and skills to remove chemicals and neutralise the hair as part of the perming process. The work will be carried out under the direction of the stylist.

Throughout this unit you will need to maintain health, safety and hygiene throughout your work. You will also need to maintain a professional personal appearance and demonstrate good communication skills.

National Occupational
Standards (NOS)

CHB7

Level

1

Credit value

5

GLH

48

Observations

2

External paper(s)

0



Assist with perming services

Learning outcomes

On completion of this unit you will:

1. Be able to assist with the perming and neutralising services
2. Know how health and safety policies and procedures affect the perming and neutralising studies
3. Understand the neutralising process

Evidence requirements

1. *Environment*
Evidence for this unit may be gathered within the workplace or realistic working environment (RWE).
2. *Simulation*
Simulation is not permitted in this unit. All Observation outcomes must be on real clients.
3. *Observation outcomes*
Competent performance of Observation outcomes must be demonstrated on **at least two occasions**. Assessor observations, witness testimonies and products of work are likely to be the most appropriate sources of performance evidence. Professional discussion may be used as supplementary evidence for those criteria that do not naturally occur.

Assessed observations should not be carried out on the same day for the same learning outcome. There should be sufficient time between assessments for reflection and personal development.

You need to meet the same standard on a regular and consistent basis. Separating the assessments by a period of at least two weeks is recommended as competence must be demonstrated on a consistent and regular basis.

4. *Knowledge outcomes*
There must be evidence that you possess all the knowledge and understanding listed in the Knowledge section of this unit. In most cases this can be done by professional discussion and/or oral questioning. Other methods, such as projects, assignments and/or reflective accounts may also be used.
5. *Tutor/Assessor guidance*
Your tutor **must** refer to the '**Habia Assessment Strategy**' when delivering this unit to ensure that you cover all the requirements for this unit. This can be found on www.vtct.org.uk under the relevant qualification page.

You will be guided by your tutor/assessor on how to achieve learning outcomes in this unit. All outcomes must be achieved.
6. *External paper*
There is no external paper requirement for this unit.

Achieving observations and range

Achieving observation outcomes

Your assessor will observe your performance of practical tasks. The minimum number of observations required is indicated in the evidence requirements section of this unit.

Criteria may not always naturally occur during a practical observation. In such instances you will be asked questions to demonstrate your competence in this area. Your assessor will document the criteria that have been achieved through oral questioning.

Your assessor will sign off a learning outcome when all criteria have been competently achieved in a single client service.

Achieving range

There is no range section that applies to this unit.



Observations

Learning outcome 1

Be able to assist with the perming and neutralising services

You can:

- a. Apply safe and hygienic methods of working throughout services
- b. Use products, tools and equipment as instructed
- c. Carry out the neutralising process as instructed

* *May be assessed by supplementary evidence.*

Observation	1	2	Optional
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			

Developing knowledge

Achieving knowledge outcomes

You will be guided by your tutor and assessor on the evidence that needs to be produced. Your knowledge and understanding will be assessed using the assessment methods listed below*:

- Projects
- Observed work
- Witness statements
- Audio-visual media
- Evidence of prior learning or attainment
- Written questions
- Oral questions
- Assignments
- Case studies
- Professional discussion

**This is not an exhaustive list.*

Where applicable your assessor will integrate knowledge outcomes into practical observations through professional discussion and/or oral questioning.

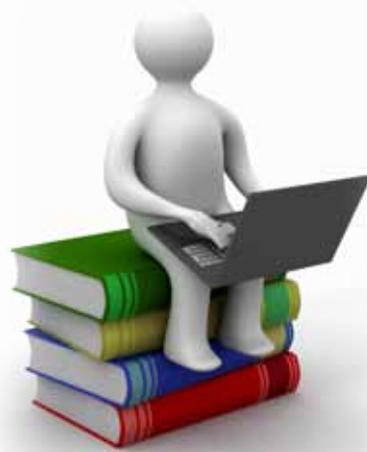
When a criterion has been orally questioned and achieved, your assessor will record this evidence in written form or by other appropriate means. There is no need for you to produce additional evidence as this criterion has already been achieved.

Some knowledge and understanding outcomes may require you to show that you know and understand how to do something. If you have practical evidence from your own work that meets knowledge criteria, then there is no requirement for you to be questioned again on the same topic.

Each assessment criterion in the knowledge learning outcomes has been mapped to the relevant statement in the National Occupational Standard (NOS). In the Knowledge section of this book, the assessment criteria and related NOS references are listed. There is a column for the portfolio reference to be inserted.

The NOS statements listed in the Knowledge Requirements section of this book, must be evidenced in a portfolio.

Knowledge



Learning outcome 2

Know how health and safety policies and procedures affect the perming and neutralising studies

You can:	NOS CHB7 reference	Portfolio reference
a. Outline own responsibilities for health and safety when assisting with perming and neutralising services	K1, K5, K11, K17	
b. State the safe working practices that must be followed when assisting with perming and neutralising services	K2, K7, K9, K13, K27	
c. Describe contact dermatitis and how it can be prevented	K6	
d. State the importance of following instructions when assisting with perming and neutralising services	K3, K4, K14	
e. State the importance of preventing cross-infection and cross-infestation	K8, K10	

You will be required to have a portfolio of evidence for all assessment criteria.



Learning outcome 3

Understand the neutralising process

You can:	NOS CHB7 reference	Portfolio reference
a. Describe the neutralising process and why it is important	K16, K18, K19, K20, K21, K22, K23, K24, K26	
b. State the importance of following salon and manufacturers' instructions when neutralising	K12, K25	
c. State the types and causes of problems that may occur when neutralising hair	K15, K28	

You will be required to have a portfolio of evidence for all assessment criteria.

Knowledge requirements



You will be required to produce a portfolio of evidence for all the NOS statements listed in this section. Each assessment criterion in the knowledge learning outcomes has been mapped to the NOS statements listed in this section.

NOS CHB7	NOS statements to be included in a portfolio of evidence
K1	Your responsibilities for health and safety as defined by any specific legislation covering your job role
K2	Your salon's requirements for client preparation
K3	The importance of following your stylist's instructions
K4	The importance of checking you have understood the instructions given by the stylist
K5	The range of protective clothing and products that should be available to you and clients
K6	What contact dermatitis is, and how to avoid developing it whilst assisting with perming services
K7	How the position of your client and yourself can affect the desired outcome and reduce fatigue and the risk of injury
K8	Why it is important to keep your work area clean and tidy
K9	The importance of minimising the wastage of perming chemicals
K10	Methods of working safely and hygienically and which minimise the risk of cross-infection and cross-infestation
K11	The importance of personal hygiene and presentation in maintaining health and safety in your workplace
K12	Suppliers' and manufacturers' instructions for the safe use of equipment, materials and products which you must follow
K13	Your salon's and legal requirements for disposal of waste materials
K14	The person to whom you should report low levels of resources
K15	Your own limits of authority for resolving perming problems



You will be required to produce a portfolio of evidence for all the NOS statements listed in this section. Each assessment criterion in the knowledge learning outcomes has been mapped to the NOS statements listed in this section.

NOS CHB7	NOS statements to be included in a portfolio of evidence
K16	How to remove chemicals in a way which minimises the risk of damage to the hair
K17	The importance of ensuring your working methods minimise the risk of chemicals being spread to the client's skin, clothes and surrounding areas
K18	Why you would adapt the water temperature, pressure and direction to support client comfort and to protect the hair
K19	The importance of leaving the hair and scalp clean and free from chemicals and excess moisture
K20	The role and importance of neutralising in the perming process
K21	The importance of accurate timing when neutralising perms
K22	Why it is important to handle the hair in the direction of the wind when rinsing and blotting
K23	How water pressure can affect the hair when removing neutralisers in the perming process
K24	The importance of thoroughly rinsing out product
K25	The importance of following manufacturer's instructions for the specific perming and neutralising products in your salon
K26	The importance of removing the rods without disturbing the curl formation
K27	The importance of checking client comfort throughout the neutralising process
K28	The types and causes of problems that may occur when neutralising perms