



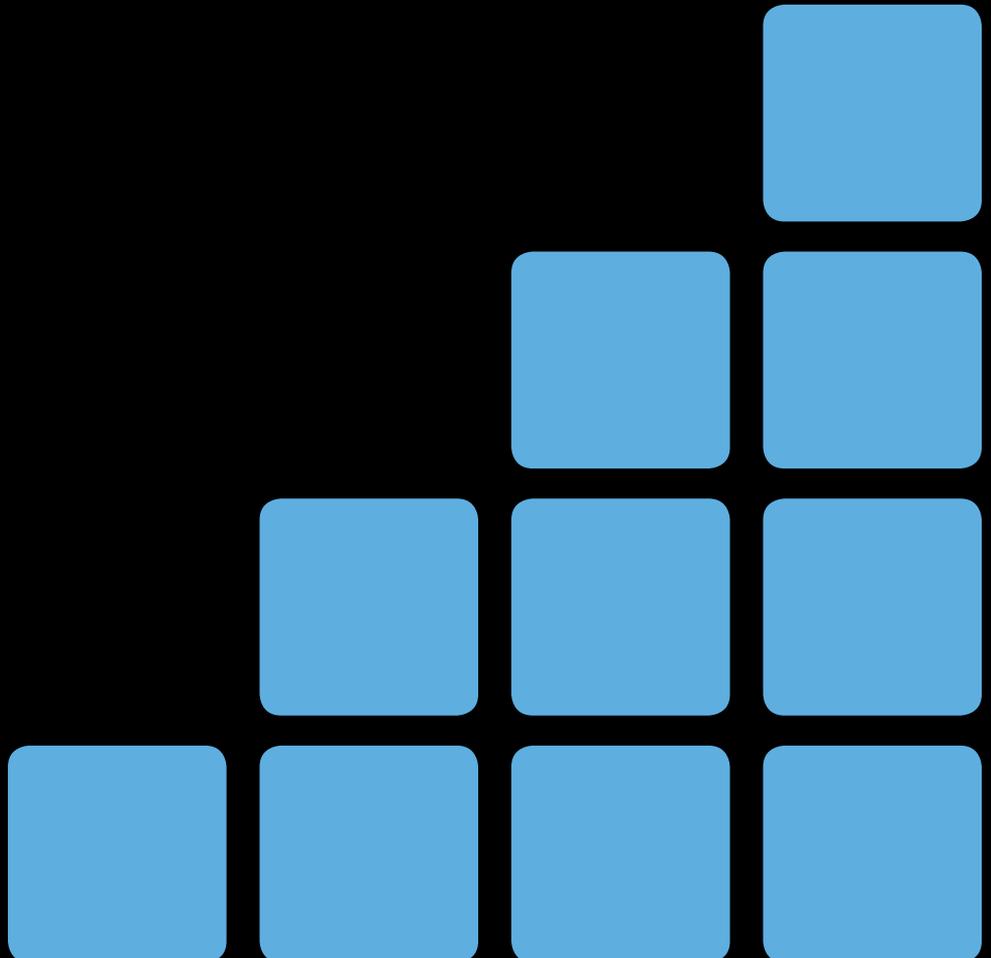
# Enhance the appearance of eyebrows and eyelashes

UB200B5

H/600/7455

Learner name:

Learner number:





# UB200B5

## Enhance the appearance of eyebrows and eyelashes

This unit is about providing eyelash and eyebrow treatments. It covers the use of a variety of consultation techniques to establish the treatment and outcomes required by the client. You will need to be able to provide eyebrow shaping and artificial lash treatments using a variety of work techniques. You will also need to be able to tint eyebrows and lashes for clients with different colouring characteristics (i.e. fair, red, dark and white).

To carry out this unit you will need to maintain effective health, safety and hygiene throughout your work. You will also need to maintain your personal appearance and good communication with the client.

NOS

**B5**

Level

**2**

Credit value

**5**

GLH

**45**

Observations

**3**

External paper(s)

**1**



# Enhance the appearance of eyebrows and eyelashes

## Learning outcomes

On completion of this unit you will:

1. Be able to use safe and effective methods of working providing eyebrow and eyelash treatments
2. Be able to consult, plan and prepare for the treatment with clients
3. Be able to shape eyebrows
4. Be able to tint eyebrows and lashes
5. Be able to apply artificial eyelashes
6. Understand organisational and legal requirements
7. Understand how to work safely and effectively when providing eyebrow and eyelash treatments
8. Understand how to perform client consultation, treatment planning and preparation
9. Understand how to shape the eyebrows
10. Understand how to tint the eyebrows and lashes
11. Understand how to apply artificial lashes
12. Understand the contra-indications and contra-actions that affect or restrict eyebrow and eyelash treatments
13. Know the equipment, materials and products to use when carrying out eyebrow and eyelash treatments

## Evidence requirements

1. Simulation is not allowed for any performance evidence within this unit.
2. You must practically demonstrate in your everyday work that you have met the standard for enhancing the appearance of eyebrows and eyelashes.

3. Your assessor will observe your performance on **at least 3 occasions involving 3 different clients. Your assessor will want to see you apply a partial set of artificial eyelashes and tinting eyebrows and eyelashes.**
4. From the range statement, you must practically demonstrate that you:
  - have used all the consultation techniques
  - have dealt with at least 1 of the necessary actions\*
  - have covered both types of eyebrow shaping
  - have worked with 2 of the 4 colouring characteristics\*
  - have applied both types of artificial eyelashes
  - have used both types of products
  - have provided all types of aftercare advice.

*\* However, you must prove to your assessor that you have the necessary knowledge, understanding and skills to be able to perform competently in respect of all the items in these ranges.*

5. It is likely most evidence of your performance will be gathered from the observations made by your assessor, but you may be required to produce other evidence to support your performance if your assessor has not been present.
6. Knowledge and understanding in this unit will be assessed by an external paper. The criteria that make up this paper are highlighted in white throughout this unit. **There is one external paper that must be achieved.**

# Achieving observations and range

## Achieving observation outcomes

Your assessor will observe your performance of practical tasks. The minimum number of observations required is indicated in the evidence requirements section of this unit.

Criteria may not always naturally occur during a practical observation. In such instances you will be asked questions to demonstrate your competence in this area. Your assessor will document the criteria that have been achieved through oral questioning.

Your assessor will sign off an outcome when all criteria have been competently achieved in a single client service.

## Achieving range

The range section indicates what must be covered. Ranges must be practically demonstrated as part of an observation. Your assessor will document the portfolio reference once a range has been competently achieved.

## Maximum service times

The following maximum service times apply to this unit:

Eyebrow shape	15 minutes
Eyebrow tint	10 minutes
Eyelash tint	20 minutes
Apply a full set of artificial lashes (flares)	20 minutes
Apply a full set of artificial lashes (strips)	10 minutes
Apply a partial set of artificial lashes (flares)	10 minutes
Apply a partial set of artificial lashes (strips)	10 minutes



# Observations

## Outcome 1

### Be able to use safe and effective methods of working providing eyebrow and eyelash treatments

You can:

- a. Set up and maintain the work area to meet legal, hygiene and treatment requirements
- b. Maintain personal standards of hygiene, protection and appearance that meets accepted industry and organisational requirements
- c. Clean all tools and equipment using the correct methods
- d. Use accepted industry hygiene and safety practices throughout the treatment
- e. Position equipment and materials for ease and safety of use
- f. Position the client and yourself to minimise fatigue and risk of injury
- g. Respect the client's modesty and privacy at all times
- h. Complete the treatment within a commercially viable time
- i. Leave the work area in a suitable condition for further treatments
- j. Keep records up-to-date, accurate, easy to read and signed by the client and practitioner

*\* May be assessed through oral questioning.*

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			



© Habia

## Outcome 2

### Be able to consult, plan and prepare for the treatment with clients

You can:

- a. Use consultation techniques to determine the client's treatment plan
- b. Obtain signed, written and informed consent prior to carrying out the treatment from the client or parent/guardian if the client is a minor\*
- c. Consult with the client to identify if they have any contra-indications to the treatments, record the results and take any necessary action
- d. Encourage clients to ask questions to clarify any points
- e. Perform a sensitivity test on a suitable area of the client's skin according to manufacturers' instructions and organisational requirements and record the results
- f. Provide client advice without reference to a specific medical condition and without causing undue alarm and concern
- g. Explain and agree the treatment and outcomes that are acceptable to your clients and meet their needs
- h. Select suitable equipment and materials for the treatment plan based on the outcomes of the sensitivity test
- i. Protect the client's clothing, hair and accessories

\*May be assessed through oral questioning.

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			



© Habia

## Outcome 3

### Be able to shape eyebrows

You can:

- a. Check the client's understanding of the treatment prior to commencement, discussing any areas that require clarification
- b. Cleanse and prepare the eyebrow area prior to the treatment
- c. Keep the skin taut to minimise discomfort to the client
- d. Remove the hair in the direction of the hair growth
- e. Use suitable soothing products according to the needs of the client and manufacturers' instructions
- f. Check the finished shape is to the client's satisfaction
- g. Provide aftercare advice specific to the client's individual needs

*\* May be assessed through oral questioning.*

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			



© Habia

## Outcome 4

### Be able to tint eyebrows and lashes

You can:

- a. Check the client's understanding of the treatment prior to commencement and discuss any areas that require clarification
- b. Cleanse and prepare the area prior to the treatment
- c. Protect the skin surrounding the area to be treated
- d. Mix tints to meet manufacturer's instructions and client's requirements
- e. Minimise the risk of spread of colour to the client's skin, clothes and surrounding areas during application
- f. Apply the product evenly and ensure the product fully covers the hair to be tinted
- g. Promptly remove the tint in the event of any contra-actions and apply a cold water compress to soothe the eye\*
- h. Time the product development to meet the colouring characteristics of the client and manufacturer's instructions
- i. Leave the treated hair free of product
- j. Check the finished result is to the client's satisfaction
- k. Provide aftercare advice specific to the client's individual needs

\*May be assessed through oral questioning.

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			



© Habia

## Outcome 5

### Be able to apply artificial eyelashes

You can:

- a. Check the client's understanding of the treatment prior to commencement and discuss any areas that require clarification
- b. Cleanse and prepare the area prior to the treatment
- c. Position and fix the artificial lashes accurately leaving the eye area free of excessive products
- d. Identify and promptly resolve any application problems or contra-indications occurring during the treatment\*
- e. Check, on completion, that the artificial eyelashes give a balanced and well proportioned look, suitable for the agreed desired effect
- f. Check, on completion, that partial sets are smoothly and evenly graduated into the natural eyelashes
- g. Check the finished result is to the client's satisfaction
- h. Provide aftercare advice specific to the client's individual needs

\*May be assessed through oral questioning.

Observation	1	2	3
Criteria questioned orally			
Date achieved			
Portfolio reference			
Learner signature			
Assessor initials			

# Range



You must practically demonstrate you have:

Used <b>all</b> the consultation techniques	Portfolio reference
Questioning	
Visual	
Manual	
Reference to client records	
Dealt with <b>at least 1</b> of the necessary actions	Portfolio reference
Encouraging the client to seek medical advice	
Explaining why the treatment cannot be carried out	
Modification of treatment	
Covered <b>both</b> types of eyebrow shaping	Portfolio reference
Total reshape of the brow	
Maintenance of original brow shape	
Worked with <b>2 of the 4</b> colouring characteristics	Portfolio reference
Fair	
Red	
Dark	
White	
Applied <b>both</b> types of artificial eyelashes	Portfolio reference
Strip lashes	
Individual flare lashes	



© Habia

You must practically demonstrate you have:

Used <b>both</b> types of products	Portfolio reference
Adhesives	
Solvents	
Provided <b>all</b> types of aftercare advice	Portfolio reference
Avoidance of activities which may cause contra-actions	
Recommended time intervals between treatments	
Suitable home care products and their use	

# Developing knowledge

## Achieving knowledge outcomes

You will be guided by your tutor and assessor on the evidence that needs to be produced. Your knowledge and understanding will be assessed using the assessment methods listed below:

- Observed work
- Witness statements
- Audio-visual media
- Evidence of prior learning or attainment
- Written questions
- Oral questions
- Assignments
- Case studies

Where possible your assessor will integrate knowledge outcomes into practical observations through oral questioning.

## Achieving the external paper

The external paper will test your knowledge of the criteria highlighted in white. **A pass mark of 70% must be achieved.** Criteria not achieved will be identified to your tutor/assessor. You will then be orally questioned or asked to produce other forms of evidence as **all unit criteria must be achieved.**

Your assessor will complete the table below when the 70% pass mark has been achieved.

Paper	Date achieved	Assessor initials
1 of 1		

# Knowledge



## Outcome 6

### Understand organisational and legal requirements

You can:	Portfolio reference / Assessor initials*
a. Describe your responsibilities under relevant health and safety legislation	
b. Explain why minors should not be given treatments without informed and signed parental or guardian consent	
c. Describe why it is important, when treating minors under 16 years of age, to have a parent or guardian present	
d. State the age at which an individual is classed as a minor and how this differs nationally	
e. Describe the importance of not discriminating against clients with illnesses and disabilities and why	
f. Explain the legal significance of gaining signed, informed consent to treatment	
g. Describe the issues surrounding delivery of eyebrow and eyelash treatments to minors	
h. Describe own responsibilities and reasons for maintaining personal hygiene, protection and appearance according to accepted industry and organisational requirements	
i. Describe how to complete client records and the reasons for keeping records of treatments and obtaining clients' signatures	
j. Describe the importance of the correct storage of client records in relation to the Data Protection Act	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 6 (continued)

### Understand organisational and legal requirements

You can:	Portfolio reference / Assessor initials*
k. Explain the salon's service times for completing eyelash and eyebrow treatments and the importance of completing the application in a commercially viable time	
l. Explain the salon pricing structure	
m. Describe how to avoid potential discomfort and injury to yourself and the risks of poor positioning of clients	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 7

### Understand how to work safely and effectively when providing eyebrow and eyelash treatments

You can:	Portfolio reference / Assessor initials*
a. Describe how to effectively set up the work area, prepare and use the equipment and materials for eyelash and eyebrow treatments	
b. Describe contact dermatitis and how to avoid developing it when carrying out eye treatments	
c. Explain the type of personal protective equipment that should be available and used by yourself and why	
d. Compare methods of disinfecting and sterilising equipment	
e. Describe how to maintain equipment and materials in a clean and hygienic condition	
f. Describe how to prepare yourself for carrying out eyelash and eyebrow treatments	
g. Explain the importance of and reasons for disinfecting hands and how to do this effectively	
h. Describe the necessary environmental conditions for eyelash and eyebrow treatments (including lighting, heating, ventilation and general comfort) and why these are important	
i. Describe how to check equipment used for eyelash and eyebrow treatments	
j. Explain why it is important to maintain standards of hygiene and the principles of avoiding cross-infection	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 7 (continued)

### Understand how to work safely and effectively when providing eyebrow and eyelash treatments

You can:	Portfolio reference / Assessor initials*
k. Describe how to effectively and safely position equipment and materials for eyelash and eyebrow treatments	
l. Explain how to avoid potential discomfort and injury to yourself and the risk of poor positioning of clients	
m. Explain how to minimise and dispose of waste from treatments	
n. Describe the condition in which the work area should be left ready and why this is important	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 8

### Understand how to perform client consultation, treatment planning and preparation

You can:	Portfolio reference / Assessor initials*
a. Explain how to use effective consultation techniques when communicating with clients from different cultural and religious backgrounds, ages, disabilities and genders for this treatment	
b. Describe the questioning and listening skills needed in order to find out information	
c. Explain how to give effective advice and recommendations to clients	
d. Explain how to interpret negative and positive body language	
e. Explain the importance of questioning the client about known contra-indications	
f. Explain why it is important to record client responses to questions about contra-indications	
g. Describe the legal significance identifying and recording contra-indications and outcomes of sensitivity tests	
h. Explain why it is important to encourage and allow time for clients to ask questions	
i. Explain the reasons why it is important to encourage clients with contra-indications to seek medical advice	
j. Explain the importance of and reasons for not naming specific contra-indications when referring clients to a general practitioner	
k. Explain why it is important to maintain client's modesty and privacy	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 8 (continued)

### Understand how to perform client consultation, treatment planning and preparation

You can:	Portfolio reference / Assessor initials*
I. Describe the necessary environmental conditions for the treatment, including lighting, heating and general comfort	
M. Describe how to carry out a skin sensitivity test and why it is necessary	
N. Explain how to interpret the results of a skin sensitivity test	
O. Describe how to cleanse the area to be treated	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 9

### Understand how to shape the eyebrows

You can:	Portfolio reference / Assessor initials*
a. Describe how to measure the eyebrow for shaping treatments	
b. Describe the shape and proportions of the eyebrow in relation to facial features and shape	
c. Describe how to remove eyebrow hairs carefully and effectively	
d. Explain the recommended time intervals between eyebrow shaping treatments	
e. Describe the types of soothing agents available and their effect on the eye area and the precautions necessary to avoid harm	
f. Describe how to maintain and care for tweezed eyebrows	
g. Explain the reasons why soothing the eyebrow area may be necessary during treatment and how this is achieved	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 10

### Understand how to tint the eyebrows and lashes

You can:	Portfolio reference / Assessor initials*
a. Describe how to protect the skin around the eyebrows and eyelashes prior to tinting and why this is important	
b. Describe how to apply tint to eyebrows and eyelashes	
c. Explain how the colour characteristics of the client's hair affect the timing for tint development	
d. Describe how to select, mix and remove tints and minimise wastage	
e. Explain manufacturer's instructions for mixing and using tint	
f. Describe how oxidation affects the shelf life of tint and at what point in the tinting process the tint should be mixed	
g. Describe the factors that may prevent the tinting process from working	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 11

### Understand how to apply artificial lashes

You can:	Portfolio reference / Assessor initials*
a. Describe how to select and fit artificial lashes to suit the needs of the client and enhance the eye shape	
b. Explain the importance of following manufacturers' instructions for the use of adhesives and artificial eyelashes	
c. Describe the factors that prevent artificial lashes adhering	
d. Describe the range and use of currently available artificial lashes	
e. Explain the maintenance and care requirements for artificial lashes	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 12

### Understand the contra-indications and contra-actions that affect or restrict eyebrow and eyelash treatments

You can:	Portfolio reference / Assessor initials*
a. Explain the contra-indications requiring medical referral and why, including severe skin conditions and eye infections	
b. Explain the contra-indications which prevent treatment and why	
c. Describe the action to take if tint adhesives or solvent enters the client's eye	
d. Explain how to identify erythema and its causes	
e. Describe the possible contra-actions resulting from lash and brow treatments and how to deal with them	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.



© Habia

## Outcome 13

### Know the equipment, materials and products to use when carrying out eyebrow and eyelash treatments

You can:	Portfolio reference / Assessor initials*
a. Describe the types of materials, equipment and products available for enhancing the appearance of the eyebrows and lashes	

\* Assessor initials to be inserted if orally questioned.

Requirements highlighted in white are assessed in the external written paper.

# Notes

Use this area for making notes and drawing diagrams



---

---

---

---

---

---

---

---

---

---