



Technical Level Qualifications
Chief Examiner's Report
June Series 2017

Qualifications covered in this report:

HB3D1/HB3ED1 - Level 3 Diploma/Extended Diploma in Hairdressing

HB3D2/HB3ED2 - Level 3 Diploma/Extended Diploma in Barbering

HB3D3 - Level 3 Diploma in Hairdressing for Colour Technicians

Introduction

This report has been prepared by the Chief Examiner. Centres are advised to use the report to support teaching and assessment and when preparing learners for external examinations.

HB3D1/HB3ED1 - Level 3 Diploma/Extended Diploma in Hairdressing

Paper One

The external examination for this qualification covered the following units:

- UCO28M - Health and safety in the salon
- UHB139M - Hairdressing consultation
- UHB124M - Blow-drying and finishing services

The achievement rate of the external examination for the June series was 87%.

Learners demonstrated a thorough understanding of contra-indications, the influencing factors and how these may impact on future hairdressing services. However, centres need to expand learner's understanding of different communication techniques and the requirements to perform an effective consultation.

Learner's consistently demonstrated their knowledge with regard to the selection of the correct tools and different types of equipment, preparation of work area and products used whilst working with different hair types and classifications.

Learners were able to establish the responsibilities and obligations of different pieces of legislation and regulation however centres need to reinforce the learner's understanding of the requirements when carrying out risk assessments.

Further support is required for a minority of learners to fully understand the question content and question requirements before recording their responses. Centres need to fully prepare learners for external examinations, developing their individual knowledge and understanding of the command verbs that are being used within the question stems.

Paper Two

The external examination for this qualification covered the following units:

- UHB135M - Hair cutting services
- UHB134M - Hair colouring services
- UHB147M - Setting and dressing services

The achievement rate of the external examination for the June series was 96%.

Learners were able to demonstrate good knowledge of colour theory throughout the paper, particularly in relation to different colour pigments and the effect that various colouring products have on the hair structure.

Learners were inconsistent when applying their knowledge of the selection of the correct tools, different types of equipment and products used whilst working with different hair types and classifications.

Learners need to develop their understanding of the influencing factors and how these may affect future services. Learner's understanding of problems that may arise throughout a cutting service and how to resolve such problems needs development.

Further support is required for some learners to fully understand the question content and question requirements before recording their responses.

HB3D2/HB3ED2 - Level 3 Diploma/Extended Diploma in Barbering

Paper One

The external examination for this qualification covered the following units:

- UCO28M - Health and safety in the salon
- UHB139M - Hairdressing consultation
- UHB132M - Cutting hair using barbering techniques

The achievement rate of the external examination for the June series was 100%.

Learners were able to demonstrate a good understanding of working safely and hygienically, the various hair and scalp conditions and the purpose of consultation tests within the barbering industry.

Learners demonstrated a thorough understanding of the influencing factors and how these may impact on future barbering services.

Learners need to develop a deeper understanding of the various tools and products available and the effect that these can create on the hair. Learner's knowledge of relevant pieces of legislation and regulation within the barbering industry requires further development.

Further support is required for some learners to fully understand the question content and question requirements before recording their responses.

Paper Two

The external examination for this qualification covered the following units:

- UHB130M - Creating facial hair shapes
- UHB148M - Shaving services
- UHB144M - Men's styling services

The achievement rate of the external examination for the June series was 100%.

The majority of learners demonstrated sound knowledge for the selection of the correct tools, equipment and products whilst working with different hair types and classifications.

Learners successfully demonstrated an understanding of health and safety requirements when using various tools and pieces of equipment and furthermore the impact of poor ergonomics on a barber.

Centres need to develop learner's interpretation of 'dexterity and effective management' of styling techniques and how these may impact on the individual performance of a barber.

Further support is required to fully understand the question content and question requirements before recording their responses. Centres need to fully prepare learners for external examinations, developing their individual knowledge and understanding of the command verbs that are being used within the question stems.

HB3D3 - Level 3 Diploma in Hairdressing for Colour Technicians

Paper One

The external examination for this qualification covered the following units:

- UCO28M - Health and safety in the salon
- UHB139M - Hairdressing consultation

The achievement rate of the external examination for the June series was 50%.

Learners were able to provide a thorough understanding of the requirements for personal presentation, the different communication techniques and how to create a good impression within a hairdressing salon.

Centres need to develop learner's knowledge of consultation tests and how the results from such tests may impact on planned hairdressing services. An understanding of the influencing factors and how these factors may influence colour choice and techniques requires development.

Further support is required for some learners to fully understand the question content and question requirements before recording their responses.

Centres need to fully prepare learners for external examinations, building their individual knowledge and understanding of the command verbs that are being used within the question stems.

HB3D3 - Level 3 Diploma in Hairdressing for Colour Technicians

Paper Two

The external examination for this qualification covered the following units:

- UHB134M – Hair colouring services
- UHB126M – Colour correction services

The achievement rate of the external examination for the June series was 50%.

Learners demonstrated good knowledge of how to problem solve whilst dealing with different client colour scenarios. Furthermore, excellent understanding was evident with the importance of following manufacturer's instructions, effective communication and safe and hygienic salon practices.

Centres are required to reinforce the learner's understanding of the effects on the hair structure when using certain colouring products and the influencing factors to consider when planning and creating different colour looks on a client.

Further support is required for some learners to fully understand the question content and question requirements before recording their responses.

Centres need to fully prepare learners for external examinations, building their individual knowledge and understanding of the command verbs that are being used within the question stems.

Academic recommendations

- Centres need to prepare learners for external examinations, building their individual knowledge and understanding of the command verbs that are being asked within the question stems.

For example, the majority of learners were not demonstrating an understanding of how to *explain*, how to *describe* and how to *justify* when answering questions. This affected the marks awarded to learners and the overall grades awarded. A bullet pointed list is not sufficient to cover the requirements of an explanation or a description. A minority of learners used examples that were provided within the question vignette itself, which resulted in marks not being awarded.

- Further support is required for some learners to fully understand the importance of the vignette and the question stem when responding to questions.