



Technical Level Qualifications

Chief Examiner's Report

March/April Series 2017

Qualifications covered in this report:

HB3D1/HB3ED1 - Level 3 Diploma/Extended Diploma in Hairdressing

HB3D2/HB3ED2 - Level 3 Diploma/Extended Diploma in Barbering

HB3D3 - Level 3 Diploma in Hairdressing for Colour Technicians

HB3D4 - Level 3 Diploma in Hairdressing for Cutting and Styling Technicians

Introduction

This report has been prepared by the Chief Examiner. Centres are advised to use the report to support teaching and assessment, and when preparing learners for external examinations.

HB3D1/HB3ED1 - Level 3 Diploma/Extended Diploma in Hairdressing

Paper one

The external examination for this qualification covered the following units:

- UCO28M - Health and safety in the salon
- UHB139M - Hairdressing consultation
- UHB124M - Blow-drying and finishing services

The achievement rate of the external examination for the March/April series was 86%.

Learners demonstrated good understanding of consultation tests and the purpose of performing these tests on the hair. Learners also demonstrated extensive knowledge of the hair growth cycle and the various hair and scalp conditions.

A sound understanding with regard to the selection of the correct tools, equipment and product use whilst working with different hair types and classifications was consistently demonstrated by learners.

Learners need to develop their understanding of the influences on health and safety within the salon and ensure they are able to identify the factors that may affect personal welfare.

Evidence suggests that further support is required for some learners to fully understand the importance of the vignette and the question stem when responding to questions

Paper two

The external examination for this qualification covered the following units:

- UHB135M – Hair cutting services
- UHB134M – Hair colouring services
- UHB147M – Setting and dressing services

The achievement rate of the external examination for the March/April series was 98%.

Learners demonstrated a clear understanding of the physical changes to the hair structure whilst setting and dressing the hair.

Learners were able to demonstrate good knowledge colour theory throughout the paper, particularly in relation to pre-softening procedures.

Learners need to develop their understanding of influencing factors and how these may affect future services. Learner's understanding of cutting techniques and the effect that these different techniques create on the hair requires development.

HB3D2/HB3ED2 - Level 3 Diploma/Extended Diploma in Barbering

Paper one

The external examination for this qualification covered the following units:

- UCO28M - Health and safety in the salon
- UHB139M - Hairdressing consultation
- UHB132M - Cutting hair using barbering techniques

The achievement rate of the external examination for the March/April series was 66%.

Good knowledge was demonstrated by learners with regard to the understanding of health and safety requirements, the various hair and scalp conditions with the correct referral pathways and the anatomy and physiology of the hair and skin.

Learners provided a good understanding of the influencing factors and the impact these may have on future services.

Learners need to demonstrate a deeper understanding of the various tools available and the effect these can create on the hair.

Centres need to develop learner's knowledge and understanding of cutting angles used with recommendations of different styles to suit various face shapes.

Evidence suggests that further support is required for some learners to fully understand the importance of the vignette and the question stem when responding to questions

Paper two

The external examination for this qualification covered the following units:

- UHB130M – Creating facial hair shapes
- UHB148M – Shaving services
- UHB144M – Men's styling services

The achievement rate of the external examination for the March/April series was 100%.

Learners demonstrated good knowledge of working with the correct tools and products to meet the requirements of working with different hair classifications. Learners were able to highlight the benefits and aftercare advice provided for both facial shaping and shaving services.

Learners need to develop their understanding of the safety considerations whilst using various tools and pieces of equipment on the hair and skin and the impact of poor customer service and communication may have on a business.

HB3D3 - Level 3 Diploma in Hairdressing for Colour Technicians

Paper two

The external examination for this qualification covered the following units:

- UHB134M – Hair colouring services
- UHB126M – Colour correction services

The achievement rate of the external examination for the March/April series was 90%.

Learners demonstrated a good understanding of the effects when using different products and strengths of hydrogen peroxide on the hair, the influencing factors and how these may affect future services.

A sound understanding of the implications that may occur if tests are not performed and if incorrect products are used on the hair was also consistently demonstrated by learners.

Centres need to develop learner's understanding of how to explain and justify the use of their chosen products when completing client scenarios. Learner's knowledge of the different colouring techniques available and the requirements of different Legislation Acts requires development.

HB3D4 - Level 3 Diploma in Hairdressing for Cutting and Styling Technicians

Paper two

The external examination for this qualification covered the following units:

- UHB135M – Hair cutting services
- UHB150M – Men’s cutting services
- UHB144M– Men’s styling services

The achievement rate of the external examination for the March/April 2017 series was 100%.

Learners demonstrated a good understanding of various cutting techniques and the effect these have on the hair. Learners demonstrated sound knowledge of the correct selection of tools, products and equipment whilst working with different hair classifications to ensure that the desired result would be achieved.

Learners also demonstrated good knowledge of problem solving and the ability to deal with different situations if they were faced with these in a working environment.

Learners need to develop their understanding of safety considerations whilst using different tools and equipment on the hair when providing salon services.

Academic recommendations

- Centres need to prepare learners for external examinations, building their individual knowledge and understanding of the command verbs that are being asked within the question stems.

For example, the majority of learners were not demonstrating an understanding of how to *explain*, how to *describe* and how to *justify* when answering questions. This affected the marks awarded to learners and the overall grades awarded. A bullet pointed list is not sufficient to cover the requirements of an explanation or a description. A minority of learners used examples that were provided within the question vignette itself, which resulted in marks not being awarded.

- Evidence suggests that further support is required for some learners to fully understand the importance of the vignette and the question stem when responding to questions.
- VTCT will be providing further guidance and support to centres through regional workshops. This will support centres to fully prepare learners for external examinations and to develop their understanding of using command verbs when responding to questions.
- Centres need to develop learner's understanding of generic styling, finishing and colouring products used on the hair. Learners often referred to individual products by their brand/manufacturer name, which would differ for each centre and are not generic.