Important update
AM20530 – Level 2 Certificate in Hairdressing and Beauty Therapy (VRQ)

1) Learners who fail their examination retake

As you will be aware, the Department for Education (DfE) introduced a number of rules concerning 14-16 qualifications included on the performance tables. One of these concerns the retaking of the external assessment:

“To ensure that external assessment provides sufficient challenge, qualification specifications or associated assessment guidance must state that repeat submissions are not allowed. Students failing to reach the required standard or deemed to have underperformed must be given the option of one retake opportunity. The retake must be a new task or assignment different to the original assessment.” (Department for Education, 2015. Para 64).

VTCT will continue to uphold this ruling, any learner who fails the examination after two attempts will be awarded a fail grade for the qualification and must be re-registered.

However, we have listened to centre feedback and understand your concerns and as a result have revised our current procedures for learners who fail the examination after two attempts; to ensure that learners are not unfairly disadvantaged by the DfE’s retake rules, which were designed to have an impact on school performance measures and not to cause difficulties for learners.

With immediate effect, learners who fail their retake exam will carry forward prior learning and achievement in assignment-based units which they have achieved when they are re-registering on the qualification.

A flow diagram of this process is presented as Figure 1.
2) **Internally moderated assignment briefs**

Learners will continue to be entitled to a maximum of two attempts at the same assignment brief in the same given year.

The procedure for learners who fail to achieve a Pass grade or higher after two attempts is as follows:

- After two failed attempts at assignments, learners must attempt a different assignment brief, again with a maximum of two attempts
- Whilst there is no limit on the number of attempts a learner can have, a different assignment brief must be attempted after every second attempt.

**References**


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Figure 1 – Process for learners who fail their examination

**Assignment-based units (Internally assessed)**

- Learner scheduled to submit assignments
- Learner achieves Pass (x1 unit) and Merit (x2 units) grades
- Recognition of prior achievement
- Assignment-based units previously achieved appear in new qualification

**Exam-based unit (Externally assessed)**

- Learner scheduled to take examination
- Learner fails first attempt at examination
- Learner scheduled to retake examination
- Learner fails second attempt at examination
- Learner re-registered on qualification
- Learner scheduled to take examination
- Learner fails first attempt at examination
- Learner scheduled to retake examination
- Learner passes second attempt at examination

**All units achieved**

- Centre claims for learner’s certificate

**Qualification failed**

- Registration fee charged

- Resit fee charged

Learner achieves Pass (x1 unit) and Merit (x2 units) grades